

100% Satisfaction Guarantee



We stand by our products and services with the highest quality and warranty program in the industry. This commitment showcases our respect to your process and to your business. We firmly believe that with a strong quality and warranty statement, a lasting partnership will form and bring us all success.

- Before shipment to your facility, every emitter is 5-point quality inspected, marked and signed by our quality manager.
 - 1) Compare lamp to design / dimensions
 - 2) Check filament supports
 - 3) Check lead wire integrity
 - 4) Check coating position and consistency
 - 5) Check lamp for continuity
- Packaging is taken with the upmost care and attention ensuring you receive your products unharmed and on time.
- All of our emitters have a **100% Guarantee** of satisfaction under normal operating conditions.
 - Shortwave 5000 hours
 - High-Powered Shortwave 4000 hours
 - Tungsten-based Fast-Response Medium-Wave 5000 hours
 - Carbon-based Fast-Response Medium-Wave 4000 hours
 - Nickel-chromium Medium-Wave 10,000 hours
- In the event of a manufacturing defect, we will provide a no questions asked replacement or a 100% money-back guarantee
- Every emitter order has a 100% delivery guarantee of a 6 weeks or less.

We work with you on your standard orders and will stock emitters for the quickest order delivery.

*We reserve the right to make changes to this statement at any time.